PETRONIX TECHNOLOGIES LLC
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Returns and exchanges

Return conditions for products purchased on petronix.uz.

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1 When you can return a product

1.1. We accept returns and exchanges only for defective products: a manufacturing defect, damage during delivery, or a product that does not match the order (wrong part number or size).

1.2. Non-defective products of proper quality cannot be returned or exchanged. Please check the size and compatibility with your compressor model before ordering — our manager will help you choose the right part.

2 Time limit

2.1. Report a defect within 10 days of receiving the product.

3 How to return

3.1. Call or message us with your order number, a description of the problem and photos of the product and its packaging.

3.2. The product must be uninstalled and unused (unless the defect was found during installation), complete, and preferably in its original packaging.

3.3. After inspection we will replace the product or refund your money — your choice.

4 Return shipping

4.1. For defective products, we pay the return and exchange shipping.

4.2. If the inspection does not confirm a defect, the product is sent back to the buyer at the buyer's expense.

5 Refunds

5.1. Refunds are made using the original payment method within 10 business days after the defect is confirmed.

Company details

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